



AUDIT REPORT

of the

Collider Accelerator Department (C-A) ENVIRONMENTAL MANAGEMENT SYSTEM (EMS)

Performed by:

Signature on File

R. Savage, Lead Auditor

Signature on File

M. Van Essendelft, Lead Auditor

Date Submitted: May 10, 2004 Audit Dates: April 23, 2004

1.0 ASSESSMENT PURPOSE

This assessment was conducted to determine the conformance of Collider Accelerator Department's (C-A) Environmental Management System (EMS) to ISO 14001 and the effectiveness of its implementation.

2.0 ASSESSMENT SCOPE

The scope of the audit encompassed the Collider Accelerator Department, including all associated buildings/facilities, operations and activities. This assessment reviewed the C-A EMS program with respect to the following 8 of the 17 elements of ISO 14001:

Element 4.3.2 Legal and Other Requirements
Element 4.4.1 Structure and Responsibility
Element 4.4.2 Training Awareness and Competence
Element 4.4.3 Communication
Element 4.4.4 EMS Documentation
Element 4.4.7 Emergency Preparedness and Response
Element 4.5.3 Records
Element 4.5.4 EMS Audit

The audit reviewed the previous 2003 EMS Assessment and used a graded approach in reviewing activities. The following specific program areas were reviewed:

Refer to Attachment A, Assessment Plan for details.

3.0 SUMMARY

The C-A Department EMS conforms to the standards of ISO 14000:1996 for the 8 elements assessed within the scope of this audit. The EMS is effectively implemented throughout the organization, with strong managerial support that includes applicable funding for EMS related projects. The ESHQ Key Contacts and Operational Personnel interviewed are informed and have made good efforts in keeping their staff informed. The C-A staff has strong Management support for achieving EMS objectives and targets, which have been successfully integrated into their everyday activities through Operating Procedures and the Work Planning and Control Process.

This audit identified 1 Minor Nonconformance, 1 Observation (See definitions in next section) and 1 noteworthy practice. There were no nonconformances or observations identified during the 2002 EMS Assessment that required corrective and preventive actions.

Refer to Attachment B (Assessment Checklist) for the details of the assessment.

4.0 NONCOMPLIANCES, NONCONFORMANCES, OBSERVATIONS, AND OPPORTUNITY FOR IMPROVEMENT

Definition of Terms

Noncompliance

Nonadherence to an applicable regulatory requirement.

Nonconformance

Objective evidence exists that a requirement has not been addressed (intent), a practice differs from the defined system (implementation), or the system is not effective (effectiveness).

- Major Nonconformance A system element is missing, not implemented or not effective.
- Minor Nonconformance A single observed lapse in a procedure or requirement. Overall system requirement is defined, implemented and effective.

Noteworthy practice

Performance that exceeds expectations in terms of efficiency and/or effectiveness and provides a model for others to follow. A noteworthy practice is a positive condition or strength.

Observation

Not a nonconformance, but something that could lead to a nonconformance, if allowed to continue uncorrected; or an existing condition without adequate supporting evidence to verify that it constitutes a nonconformance.

Opportunity for Improvement

A suggested means of accomplishing an activity, or fulfilling the intent of a procedural requirement. A recommendation may be made when the assessor wishes to see an improvement in a condition that is not considered to be a finding or observation.

4.1 Noncompliance: (Minor)

The C-A Self Assessment Plan has not been developed in accordance with the SBMS Subject Area which requires that the Self Assessment Plan be completed during the first quarter of the fiscal year (December 31, 2004).

4.2 Observation:

C-A OPM 13.3.2, Nonconformance and Corrective and Preventive Action procedure needs to be revised to reflect the new implementation of the two (2) new SBMS Subject Areas, Nonconformance and Corrective Actions.

4.3 Opportunity for Improvement: (None)

4.4 Noteworthy Practice:

1. C-A personnel training average is at 99% complete. In addition, all JTA's have been developed for environmental systems.

5.0 ASSESSMENT RESOLUTIONS

A closeout meeting was held on April 26, 2004. The audit team presented a summary of the assessment and the associated findings. The minor nonconformance will be tracked on the C-A family ATS program until closure.

6.0 LIST OF ATTACHMENTS:

- Attachment A Assessment Plan
- Attachment B Assessment Checklist
- Attachment C Personnel Interviewed

Attachment A

COLLIDER-ACCELERATOR ENVIRONMENTAL MANAGEMENT SYSTEM (EMS) ASSESSMENT PLAN

ASSESSMENT OBJECTIVE: Evaluate the Collider-Accelerator Department's EMS program for conformance to the ISO 14001 Standard and the BNL EMS in preparation for the NSF ISO 14001 registration audit scheduled for June 7-11, 2004.

ASSESSMENT SCOPE: The scope of the audit will encompass the Collider Accelerator Department, (AGS, RHIC and TDVG) including all associated buildings/facilities, operations and activities. This audit will assess the following 8 of the 17 ISO 14001 elements:

Element 4.3.2 Legal and Other Requirements
Element 4.4.1 Structure and Responsibility
Element 4.4.2 Communication
Element 4.4.4 Element 4.4.7 Element 4.5.3 Records
Element 4.5.4 Legal and Other Requirements
Structure and Responsibility
Training Awareness and Competence
Communication
EMS Documentation
Emergency Preparedness and Response
Records
EMS Audit

ASSESSMENT CRITERIA: ISO 14001:1996 and BNL EMS Assessment Checklist

ASSESSMENT TEAM & QUALIFICATIONS:

R. Savage, Trained ISO 14000 Lead Auditor M. Van Essendelft, Trained ISO 14000 Lead Auditor

ASSESSMENT STRATEGY:

The audit will evaluate 8 of the 17 ISO 14001:1996 elements, which will be reviewed using the C-A EMS Audit Checklist with focus on the following:

- a review of the C-A EMS system and its application of the Laboratory EMS Policy commitments.
- a review of the C-A EMS system and its compliance to regulatory issues.
- a review of the deployment of C-A Operational Procedures related to its EMS program.
- a review of compliance records and operational records associated with the C-A EMS.
- a review of C-A Management Review and incorporation of management decisions into the EMS program and closure of EMS Corrective Actions
- A review of the field operations for the following processes: RF Systems and Instrumentation and Beam Components.

Collider-Accelerator ENVIRONMENTAL MANAGEMENT SYSTEM (EMS) ASSESSMENT PLAN

Schedule

AUDIT DATE(s): April 23, 2004 AUDIT SCOPE: Annual EMS Audit

AUDIT CRITERIA: ISO 14001:1996 AUDIT TEAM: R. Savage and M. Van Essendelft

TIME	Activity/	Requirement
	Contact Person	(Clause/sub-clause)
9:00a	Environmental Compliance Representative	Legal & Other Requirements (4.3.2)
9:30a	C-A EMS Management Representative	Structure & Responsibility (4.4.1)
10:15a	C-A Training Manager	Training Awareness & Competence (4.4.2)
11:15a	C-A EMS Management Representative	Communication (4.4.3)
11:45a	C-A Quality Manager	EMS Documentation (4.4.4)
1:00p	ESHQ Division Head, C-A Safety Engineer	Emergency Preparedness (4.4.7)
1:30p	C-A Quality Manager	Records (4.5.3)
1:45p	C-A Quality Manager	Audits (4.5.4)
2:00p	Field Walkdown / Personnel Interviews as appropriate	Observe Work Tasks
4:00p	Audit Close-out with Management	

Attachment B

COLLIDER-ACCELERATOR ENVIRONMENTAL MANAGEMENT SYSTEM (EMS) ASSESSMENT CHECKLIST

Attachment C

COLLIDER-ACCELERATOR ENVIRONMENTAL MANAGEMENT SYSTEM (EMS) PERSONNEL LISTING

List of Personnel Interviewed	Responsibility

P. Cirnigliaro ESHQ Safety Engineer

R. Karol ESHQ Division Manager

D. Lehn Instrumentation and Beam Components Technical Supervisor

E. Lessard Associate Chair ESHQ, EMS Management Representative

D. Passarello Quality Manager

M. Van Essendelft Environmental Compliance Representative

·												
Environmental Management System Model PLANNING												
ELEMENT:	4.3.2	TITLE:	Legal an	d Other Req	uirements							
ISO 14001 ST	CANDAR	D:				NO	PARTIAL	YES				
The organization			ess 🗆									
to legal and other												
applicable to the	environmer	ital aspects of										
FACILITY IMPLEMENTATION OF STANDARD:												
							_					
							ents are communi					
							n Service that noti					
							A EMP's list legal	nent is made aware				
							er of the ASSRC a					
through incorpor						is us a memo	or or the Hispite t	ina Estre una				
			· · · · · · · · · · · · · · · · · · ·									
EXISTING P	ROCEDI	URES AND	DOCUM	MENTATIO	N (LIST)							
OPM 1.10.2	ROCLD		DOCON.	111111111111111111111111111111111111111	(LISI).							
C-A Environmen	tal Manage	ment Procedur	es (EMP)									
SBMS Subject A			,									
Subscribe to SBN												
C-A ECR and SE	BMS Subjec	t Matter Expe	rts									
COMMENTS	S:											
EVALUATIO	N:											
MEET	S REQUI	REMENT			MINOR		MAJOR NON	CONFORMANC				
				ONCONFOR	RMANCE							
OPTIONAL .	AUDITO	R OHESTI	ONS									
				o identify and l	have access to	all applicab	le legal requireme	nts?				
	Is there a documented procedure for the organization to identify and have access to all applicable legal requirements? Is someone (or more than one) designated to keep unit current on requirements?											
What are that per												
How in amplicability of any manifest and determined?												

Environmental Management System Model IMPLEMENTATION AND OPERATION									
ELEMENT: 4.4.1 TITLE: Structure and Responsibility									
ISO 14001 STANDARD:	NO	PARTIAL	YES						
Roles, responsibility and authority shall be defined, documented and communicated in order to facilitate effective environmental management.			•						
Management shall provide resources essential to the implementation and control of the environmental management system. Resources include human resources and specialized skills, technology and financial resources.									
The organization's top management shall appoint (a) specific management representative(s) who, irrespective of other responsibilities, shall have defined roles, responsibilities and authority for a.) ensuring that environmental management system requirements are established, implemented and maintained in accordance with this International Standard;									
b.) reporting on the performance of the environmental management system to the top management for review and as a basis for improvement of the environmental management system.									
Management has committed the appropriate resources and is accountable for those actions Chairman's meeting and the annual Management Review in addition to the weekly meeting culminate in the C-A Time Meeting. General and/or specific EMS responsibilities are doct R2A2. An EMS "core" team works within the department to assure implementation of the EXISTING PROCEDURES AND DOCUMENTATION (LIST): R2A2's (Top Management, C-A EMS representative and EMS team) OPM 1.10 OPM 1.10.2 OPM 13.1.1	gs schedu ımented o	led per OPM 2.2 n departmental p	8 that						
COMMENTS: None									
EVALUATION:	MATO	D MONGON	CODMANGE						
MEETS REQUIREMENT MINOR ■ NONCONFORMANCE □	MAJO	R NONCONF	FORMANCE						
OPTIONAL AUDITOR QUESTIONS: Are roles and responsibility, and authorities defined, documented and communicated? Has management provided the necessary resources (people, technology, money) to accomplish this EMS? Has top management appointed an environmental management representative? Does the R2A2 of the environmental management representative document sufficient authority to accomplish a & b above?									

Date: April 23, 2004 Lead Auditors: R. Savage / M. VanEssendelft

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Environmental Management System Model IMPLEMENTATION AND OPERATION										
ELEMENT:	4.4.2	TITLE:	Training,	Awareness	and Compet	ence				
ISO 14001 STA						NO	PARTIAL	YES		
The organization s										
whose work may c		nificant imp	act upon the	environment,	have received					
appropriate training.										
proce system b.) the si work	tion and le inportance edures with m; gnificant of activities									
performance; c.) their roles and responsibilities in achieving conformance with the environmental policy and procedures with the requirements of the environmental management system, including emergency preparedness and response requirements; d.) the potential consequences of departure from specified operating										
	edures.									
Personnel perform	ing the tas									
impacts shall be co	mpetent o	n the basis	of appropriate	education, tra	aining and/or					
experience.										
FACILITY IMPLEMENTATION OF STANDARD: The C-A department has developed job specific training for each of the process evaluations. This training deals with each one of the items (a-d) listed above. The Job Training Assessment (JTA) specifies if this training is a requirement for an employee to perform their job. In addition to this training, 99% of C-A personnel have completed the BNL General Environmental Training Course. The C-A department has also conducted EMS awareness forums with those individuals whose work has a potential to impact the environment.										
EXISTING PR	OCEDU	JRES AN	D DOCUN	IENTATIO	ON (LIST):					
OPM 1.12, C-A JT	A's, BTM	IS, C-A EM	S job specific	training proc	edures, BNL G	eneral Env	vironmental Train	ning Course		
COMMENTS: Noteworthy Practice: Review identified personnel training average is at 99% complete. JTA's have been developed for environmental systems.										
EVALUATIO	N:									
MEETS REQU	IREME	T		MI	NOR	N	MAJOR NON	CONFORMANCE		
•			NONCO	ONFORMA						
OPTIONAL AUDITOR QUESTIONS: Have training needs been identified for those whose work can have a significant impact on the environment? Has the appropriate training been done and, where required, by qualified trainers? Are procedures established and maintained to make employees aware of a – d above? Are there specific, documented minimum requirements for each person performing a task that can cause significant environmental										

impact?

Environmental Management System Model IMPLEMENTATION AND OPERATION										
ELEMENT: 4.4.3 TITLE: Communication										
ISO 14001 STANDARD:			NO	PARTIAL	YES					
With regard to its environmental aspects at			he 🗆		-					
organization shall establish and maintain p a.) internal communication between	the various lev	vels and functions of the								
organization;										
b.) receiving, documenting and response										
external interested parties.	C	itii								
The organization shall consider processes significant environmental aspects and reco										
S.S as pools and root	14 105 444151011	•								
FACILITY IMPLEMENTATION	N OF STAN	NDARD: Internal comm	unication is r	erformed through	various means					
but much of this is grounded in the work p	lanning proces	ss, which follows planned	weekly meeti	ngs throughout th	e department. It					
is at these meetings where relevant inform										
communicated. OPM 2.28 has an attachmed form of formal memos, e-mail, newsletters										
notifications and responses and web posting										
other community action committees (BER					(21211),					
EXISTING PROCEDURES AND) DOCUMI	ENTATION (LIST):								
OPM 2.12										
C-A Web site, C-A newsletter, CAC meeti CCTS	ings									
OPM 1.10.2 and 1.10.2.c										
COMMENTS: None										
EVALUATION:										
MEETS REQUIREMENT		MINOR	MAJ	OR NONCON	FORMANCE					
		NCONFORMANCE								
OPTIONAL AUDITOR QUESTI										
Are there procedures and records that are r	maintained for	communications and activ	ities regardir	ig the company's e	environmental					
aspects and its overall EMS? How are internal communications between	n different leve	els and different functions	documented?							
How are the receiving, documenting and re										
	- 0	-	•							

Date: April 23, 2004 Lead Auditors: R. Savage / M. VanEssendelft Environmental Management System Model IMPLEMENTATION AND OPERATION Environmental Management System Documentation **ELEMENT:** | 4.4.4 TITLE: **ISO 14001 STANDARD:** NO **PARTIAL** YES The organization shall establish and maintain information, in paper or electronic form, П \Box a.) describe the core elements of the management system and their interaction; b.) provide direction to related documentation. FACILITY IMPLEMENTATION OF STANDARD: The C-A Environmental Management Program Description details how the C-A EMS program is implemented through use of the BNL SBMS and the C-A Operational Procedures Manual. The Contacts and Responsibilities attachment gives pertinent information regarding individuals responsible at the department as well as the laboratory level. The Document Flow-down matrix gives a detail of the various documents of the C-A EMS. **EXISTING PROCEDURES AND DOCUMENTATION (LIST):** OPM 1.10.2 – Environmental Management Program Description OPM 1.10.2.a – C-A Organization Chart OPM 1.10.2.b – C-A EMS Contacts and Responsibilities OPM 1.10.2.c - C-A EMS Flow-down Document Matrix OPM 1.10.2.d - C-A Environmental Management Matrix of Objective and Targets for Significant Aspects Form BNL ISO 14001 "Plus" EMS Manual SBMS Subject Area – Self Assessment **COMMENTS:** The following elements were noted during the audit: (Minor Nonconformance) The C-A Self Assessment Plan has not been developed in accordance with the SBMS Subject Area which requires that the Self Assessment Plan be completed during the first quarter of the fiscal year (December 31, 2004). (Observation) C-A OPM 13.3.2, Nonconformance and Corrective and Preventive Action procedure needs to be revised to reflect the new implementation of the two (2) new SBMS Subject Areas, Nonconformance and Corrective Actions. **EVALUATION:** MEETS REQUIREMENT MINOR MAJOR NONCONFORMANCE NONCONFORMANCE **OPTIONAL AUDITOR QUESTIONS:** How is the department's EMS documented and maintained? Does the EMS documentation address all ISO 14001 clauses? Is there organizational flow and continuity between all EMS documentation? Does the system document how the related documentation [regulations, permits, forms, etc.] is to be used?

Environmental Management System Model IMPLEMENTATION AND OPERATION										
	ELEMENT: 4.4.7 TITLE: Emergency Preparedness and Response									
	5 5 · · · · · · · · · · · · · · · · · ·									
ISO 14001 STANDARD:		NO	PARTIAL	YES						
The organization shall establish and maintarespond to accidents and emergency situate environmental impacts that may be associated associated to the control of the control			•							
The organization shall review and revise, we preparedness and response procedures, in por emergency situations.										
The organization shall also periodically tes	st such procedures where practicable.									
FACILITY IMPLEMENTATION C-A are documented in Chapter 3 of the O	N OF STANDARD: The emergency prepresent of the perations Procedure Manual.	paredness	and response pro	ocedures for						
	DOCUMENT DESCRIPTION OF THE PROPERTY OF THE PR									
OPM 3.0	DOCUMENTATION (LIST):									
COMMENTS: A drill to test emergency preparedness was performed by C-A in September, 2003. The results are documented in the C-A Environmental Program Support File. Procedural changes and training recommendations resulted from the drill and are being tracked in the C-A Family ATS.										
EVALUATION:										
MEETS REQUIREMENT	MINOR □ NONCONFORMANCE □	MAJO	R NONCONI	FORMANCE						
OPTIONAL AUDITOR QUESTIONS: Are there maintained procedures to identify potential for accidents and emergency situations? Are there maintained procedures to respond to accidents and emergency situations? Are there maintained procedures to prevent and minimize the environmental impacts that may be associated with the identified accidents and emergency situations? Are there reviews and revisions of the emergency preparedness and response procedures, particularly after an incident? Are there periodical tests of the above procedures?										

Environmental Management System Model CHECKING AND CORRECTIVE ACTION ELEMENT: 4.5.2 TITLE: Records											
ELEMENT:	4.5.3	TITLE:	Records	lS							
								T		1 = . = == . =	I ~
ISO 14001 ST									NO	PARTIAL	YES
The organization											
maintenance and					ese reco	ords sha	II include	1			
training records and the results of audits and reviews.											
Environmental records shall be legible, identifiable, and traceable to the activity,											
product or service involved. Environmental records shall be stored and maintained in											
such a way that th											
deterioration or lo											
Records shall be								to			
demonstrate conf	ormance to	the requireme	nts of this	Intern	nationa	l Standa	ırd.				
FACILITY IN											
Records Manager											
Management, and											
with the C-A Dep	artment. 1	nis index iists	tne name o	or the	recora,	, the rec	ora custoc	uian, i	ne recor	a schedule and th	e retention.
								_			
	D 0 0 TED		D O OTT								
EXISTING P			DOCU	MEN	NTAT	ION (LIST):				
SBMS Records M	I anagemen	t SA									
C-A-OPM 13.4.1											
C-A-OPM 13.4.2											
				_	_	_		_			
COMPANIES											
COMMENTS	: None										
EVALUATIO							Ţ	1			
MEETS REQU	TS REQUIREMENT MINOR								MAJC	OR NONCONI	FORMANCE
			\square N	NON	CONF	ORM	ANCE				
OPTIONAL A	AUDITO	R QUESTI	ONS:								
Are procedures de	ocumented	and maintaine	d for the ic	identifi	ication,	, mainte	nance and	d disp	osition o	f environmental i	ecords?
Are the records le											
Are the records st								otecte	d against	damage, deterior	ration or loss?
Are there docume											
Are the records m	naintained i	n a manner to	demonstrat	ate acc	cordanc	e with t	he standar	rd and	appropi	rate to the systen	n and the
organization?											

Environmental Management System Model									
ELEMENT: 4.5.4 TITLE: Environmental Management System Audit									
		_							
ISO 14001 STANDARD:	NO	PARTIAL	YES						
The organization shall establish and maintain (a) program(s) and procedures for periodic environmental management system audits to be carried out, in order to: a.) determine whether or not the environmental management system 1.) conforms to planned arrangements for environmental management, including the requirements of this International Standard; and 2.) has been properly implemented and maintained; and b.) provide information on the results of audits to management.									
The organization's audit program, including any schedule, shall be based on the environmental importance of the activity concerned and the results of the previous audits. In order to be comprehensive, the audit procedures shall cover the audit scope, frequency and methodologies, as well as the responsibilities and requirements for conducting audits and reporting results.									
FACILITY IMPLEMENTATION OF STANDARD: The EMS audit is s									
with the C-A Department FY2003 Self-Assessment Program. The C-A QA group maintains a database of audit schedules as well as audits and audit reports. Audits are conducted in accordance with the SBMS Environmental Assessments subject area and OPM 1.10.2. An Audit Plan was generated as well as an Audit Schedule and Audit Notification. In addition, operating procedures are reviewed on a 3-year cycle to ensure they reflect current operating conditions									
EXISTING PROCEDURES AND DOCUMENTATION (LIST):									
EXISTING PROCEDURES AND DOCUMENTATION (LIST): OPM 1.10.2 SBMS Environmental Assessments SA C-A-QAP-1001 Independent Assessment C-A Department FY 2003 Self-Assessment Program									
COMMENTS: None									
EVALUATION:									
MEETS REQUIREMENT ■ NONCONFORMANCE □	MAJC	R NONCONI	FORMANCE						
ODTIONAL AUDITOD OLIECTIONS									
OPTIONAL AUDITOR QUESTIONS: Are procedures documented and maintained for periodic EMS audits? Does the procedure for EMS audits include the scope of the audit, frequency, methodol requirements, and method of reporting results? Does the EMS audit determine whether their EMS has been implemented and maintain Does the EMS audit provide results of the audits to management?		•							